

# Managing Assessment Challenges in Diverse Classrooms

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## ABSTRACT

Assessment in diverse classrooms presents unique challenges due to varying student learning styles, cultural backgrounds, and academic abilities. Traditional assessment methods often fail to accommodate this diversity, necessitating a more inclusive and responsive approach. This paper examines the effectiveness of different assessment strategies, including formative, summative, diagnostic, and performance-based assessments, from the student perspective. It also examines the role of culturally responsive assessment practices in ensuring fair evaluation. Additionally, the paper highlights the limitations of standardized testing and the need for differentiated and inclusive assessment strategies. Collaborative assessment approaches and feedback mechanisms are discussed as ways to promote engagement and learning equity. The findings emphasize the importance of educator involvement in designing and implementing assessment methods that cater to all learners, advocating for reforms that align with inclusive education principles.

**Keywords:** Diverse Classrooms, Authentic Assessment, Culturally Responsive Assessment, Standardized Testing, Formative and Summative Assessment, Inclusive Education.

## INTRODUCTION

Authentic assessment is playing an increasingly prominent role in the classroom, but devising authentic assessment approaches in a field for students with diverse learning styles can present challenges. As inclusive classrooms become the norm, teachers will be faced with the task of assessing student learning across a broad spectrum of abilities, skills, and diversity. Teachers and students form a community of learners, and so the perspectives of students must be taken seriously by those who design assessment practices. This paper describes, from the student's perspective, the most and least effective assessment practices observed in core undergraduate health science, social science, and nonscience lecture-discussion classes. Effective and ineffective assessment practices are discussed, along with explanations of why they are perceived in this way and the changes that could be made to assessment practice to enhance the learning experience. Efforts towards establishing a dialogue among teachers and students through surveys to improve assessment practices are described. A universal approach to teaching is not sufficient to meet the needs of an increasingly diverse range of learners, and diverse learners require a variety of instructional and assessment methods. Although students are best placed to discuss their own experiences, their perspectives have been largely absent from the assessment literature. A better understanding of how diverse students experience assessment is necessary if assessment is to be designed in ways that will better serve the learning needs of all students. Qualitative studies involving students as researchers offer the potential to put student-vendors at the forefront of the debate. Flaws in traditional assessment are identified, and consideration is given to the design of better forms of assessment that are consistent with constructivist and critical perspectives on learning and teaching [1, 2].

### Understanding Diversity in Education

The term diversity has lately gained much attention and is often used to indicate the variety or differences of something or someone, and it has recently entered the context of the educational landscape. An educator deals with a variety of diversified elements in his/her classroom, as the continuous flow of educators and administrators meetings show. This variety can be either beneficial, as it enriches the students' learning process or harmful, as it is not always so straight forward to handle it consistently to offer the proper educational access to all within the same frame. This variety shows several dimensions, some of which will be tackled in the forthcoming lines. Likewise, these are the most known dimensions of diversity within the educational context: Cultural diversity, Linguistic diversity, and Academic achievement diversity. Learning is a discursive process based on the dialogic relationship between the learner and the learning apparatus and also with his/her peers. In a more recent approach to cognition, learning is a holistic and social process and is better cultivated within an enriched environment. The learning machine is not the mind, but the mind in context, as this context provides means for action, means for language, and tools or symbols for thinking. Hence, culture is the set of historically transmitted behaviors and beliefs. As an apparatus of behavior cultivated by the context - the social encompassing - the mind is culturally cultivated only. Educational background, awareness of the significance of the Hellenistic, Renaissance, or Post-Modern era indicate an alteration in the set of ideas held and controls practiced in one's mind. This is associated with a mutual relation of habits and culture, as the new practices engage broader and newer tasks. Finally, it commands to the assumption that curriculum/logos and culture are bound in an ineradicable relation connected with the human intelligibility [3, 4].

### Types of Assessments

There are different types of assessments used in educational settings. These include formative, summative, diagnostic, and performance-based assessments. Each of these serves its purpose and has its characteristics. Formative assessments are tools used for ongoing feedback about learning frequently, such as at the end of every instructional unit. They can take on a variety of formats, including tests, quizzes, projects, or lab work. They are not typically graded, and the results are used to modify instruction to meet individual needs. Summative assessments, on the other hand, serve to evaluate student learning after instruction by comparing it against a teacher's benchmarks set at the beginning of an instructional unit. Summative assessments are normally high-stakes testing situations, and they encompass knowledge and skills from a set timeframe. Diagnostic assessments are designed to identify a student's current level of understanding before instruction takes place. These can also come in many forms, such as observation, questioning, or pretests at the beginning of a unit. Performance-based assessments have been defined primarily as tasks that require students to demonstrate their knowledge or skills in a real-world context. These have been encouraged to be used by teachers because they can provide a more comprehensive insight into what a student knows. They garner advantages, such as student engagement, and they allow assessment of a broad range of knowledge and skills that cannot be captured through just a paper-and-pencil test - like creativity, analysis, or decision-making skills. There are, though, challenges that accompany these types of assessments. For one, they are more time-consuming than pieces of paper. require high degrees of training. Performances are also more subjective and are, therefore, vulnerable to rater bias. Additionally, performance-based assessments only show results on one particular day or event. They require a specific context - supplies, time, space, etc. - and results can be affected by a myriad of external factors not related to a student's demonstrated ability. Summative assessments can often be standardized and ensure that all students are being uniformly assessed on the same material. This can be considered a positive thing as well as a limitation, as the use of non-standardized assessments can accommodate different learning styles and have a better alignment with outcome measures [5, 6].

### Culturally Responsive Assessment Practices

As culturally responsive teachers, recognizing and valuing the diverse cultures and languages of our students is essential. Engaging all students requires reflecting their backgrounds in the curriculum. Culturally responsive assessment practices promote inclusivity by ensuring evaluations consider cultural diversity. Effective assessments engage students and enhance academic performance, making tasks relevant to their lives and experiences. In non-responsive schools, curricula and rigid assessments can hinder cultural referencing. However, some educators reform these systems, creating culturally responsive assessments. For instance, a 6th-grade ELA teacher was tasked with designing an assessment that reflects a student's cultural background, considering factors like family, interests, and community. The goal is to create assessment tasks that resonate with students and relate to their experiences. This shift necessitates embedding culturally responsive practices into assessments to validate students'

cultures. This includes emphasizing activism, aim, curriculum, pedagogy, and assessment. Respecting cultural diversity fosters an environment that values learners' multifaceted backgrounds and encourages the inclusion of culturally diverse practices in education. Institutions should clearly state their commitment to embedding these practices, ensuring students see their cultural and racial diversity in teaching materials. Pedagogies must evolve to embrace cultural inclusivity daily rather than superficially. Ultimately, inclusive assessment strategies validate the diverse ways students demonstrate knowledge and skills, forming a vital component of culturally responsive education [7, 8].

### **Challenges of Standardized Testing**

Overall, education disparities across students with various backgrounds continue to be a growing concern. Poor schools often receive less state funding and are located in areas where teachers leave after a year, but standardized testing can disproportionately fund by ignoring these external factors. These tests consist of a set of standardized questions that provide a consistent way to compare student performance, but at a disadvantage to students who do not have the resources to prepare. If a student cannot receive help, their score is not a valid representation of their knowledge, regardless of the opportunities they have had in the classroom. This service costs 1.5 million dollars, which is money that could be used to hire more teachers for those schools. It is also well known that standardized tests are curved so that some students have to fail. With all these factors actively working against them, it is no wonder that, in competition with their more privileged peers, such students might feel unmotivated due to the disproportionate stress and anxiety caused by the testing. A research study showed that 61% of Latino students who took the PSAT and were top performers received low scores on the state standardized exams due to the language barrier in tests. Schools serving impoverished communities would need to spend more to support their ELL students to match the same level of support as more affluent schools. Since they do not have the same resources as these well-off schools, they further disadvantage their ELL students. Unquestionably, standardized exams are a prominent challenge for ensuring that all students are provided a comprehensive and fair measure of what they have learned and are capable of upon graduation [9, 10].

### **Formative Vs. Summative Assessments**

Formative assessment differs from summative assessment, requiring educators to effectively utilize various assessment tools. It involves timely feedback during learning, allowing teachers to adapt the curriculum based on student achievement and understanding. Continuous formal and informal assessments help teachers address student capabilities and misconceptions, enhancing instructional adjustments. New technologies and strategies facilitate quick formative feedback, balancing both formative and summative assessments. Research should explore how formative assessment is used in the context of situated cognition, analyzing technology's role in teacher learning and practices. Effective use of formative assessment evidence depends on teachers' engagement with both the evidence and its theoretical underpinnings, underpinning their professionalism. Understanding the formative/summative distinction is crucial, as teachers' interpretations affect their practices. This includes discussing key aspects of formative assessment and showcasing how secondary science teachers respond to evidence of student learning. Effective practices are linked to the concepts of situated and connected learning, emphasizing the need for knowledgeable professional judgment to interpret assessment outcomes. Integrating assessment with teaching and learning enhances both summative and formative functions, with balance being essential to effective practice. Professional judgment must be based on a solid knowledge foundation, which includes understanding subject content, student learning processes, and the assessment itself, alongside statistical interpretation skills. Quality professional judgment influences the implementation of assessment systems [11, 12].

### **Differentiating Assessment Strategies**

Differentiation in assessment strategies is crucial for teachers in diverse classrooms. It involves adapting learning programs to suit individual learning styles and proficiency levels. Educators employ various methods to ensure students engage with the curriculum at their own pace. The rationale stems from the understanding that learners are unique, with different styles, needs, and challenges. Differentiated assessment strategies accommodate this diversity, promoting engagement and performance among all students. Practical examples include open-ended questions, think-pair-share activities, and group projects, which allow students to demonstrate their learning through various assessment formats. These strategies can be implemented by designing flexible tasks that incorporate individual, pair, and group work while varying difficulty levels. For instance, students who excel in a specific area can assist their peers, enhancing overall understanding. This approach fosters positive interdependence, interaction, and accountability within small groups. When assigning group projects, students are grouped by their

English proficiency and math knowledge, mixing experts with novices. Group experts often lead discussions and refer to assessment rubrics, while teachers provide personalized feedback to ensure everyone participates in the final presentation [13, 14].

#### **Inclusive Assessment Practices**

The goal of inclusive assessment practices is to enhance accessibility for all students in diverse classrooms. Traditional assessment methods often fail to capture various aspects of student learning, necessitating a reevaluation of these practices by more valid standards. This approach challenges conventional informal and instructive methods, advocating for generalized assessment research that identifies the traits of tasks influencing their effectiveness. Given learners' sensitivity to different variables, selecting suitable evaluation parameters can establish a more effective assessment strategy. Various procedural methods may then be recognized, suggesting that content design and instruction should align with overall competencies. Adaptable testing allows assessments to be tailored to student characteristics based on performance projections. Inclusive practice insists that all learners, including those with high needs, engage in meaningful education, with teaching and assessment approaches addressing their requirements. The exploration of inclusive teaching, assessment, curriculum, and practice confronts the challenges of standardization and accountability for learning outcomes. Assessment is viewed through a broader lens that validates both outcomes and processes for assessment and learning. Pedagogical insights help reflect on inclusive curricula and effective assessment practices catering to diverse student needs. Higher levels of inclusive practice demand intentional actions and collaboration among educators, staff, and support personnel, establishing necessary structures and effective team dynamics. Addressing multicultural and multilingual diversities without assuming uniformity in teaching methods is crucial. Ultimately, inclusive assessment, curriculum, and teaching practices should interlink through clear schemas and methodologies. Despite the inequitable nature of assessment, implementing comprehensive practices faces constraints from existing policies and practices, with the main barriers to development discussed. Ensuring diverse formatting options for resources and content in inclusive classrooms is vital for learners to access and process information differently [15, 16].

#### **Collaborative Assessment Approaches**

In the pursuit of enhancing classroom instruction, Kent State University is developing a course-based model where teacher candidates learn to align objectives, instruction, and assessment through collaborative dialogue. This model promotes constructing lessons within a learning community, relying on timely group assessments to foster a sense of shared responsibility among educators and students. Educator-collaborators engage in cooperative projects, assuming roles as researchers while sharing assessment insights across content areas, thereby creating joint formative assessment models. Such collaborative assessments enhance discussions around academic achievement and foster a motivating learning climate. Fair assessments in this context engage both educators and students within a learning gains-based accountability framework. The benefits of collaborative assessment are particularly evident within a lab format, allowing students to practice and analyze work through peer feedback, thereby receiving diverse perspectives. At Kent State, students participate in group projects with peer evaluations, which encourages a broader discourse on lab content and improves engagement. The assessment framework has evolved to prioritize collaborative learning by reducing individual grading intensity, focusing group projects on content rather than presentation quality, with a detailed rubric in place. A multiple perspective approach assesses both broad theory content and specific objectives within these labs. The learning lab format serves dual purposes, accommodating assessment models while prompting deeper engagement in tasks. Unlike traditional assessments that limit information access to reduce cheating, a less restrictive environment may yield more holistic learning outcomes. Initial findings indicate a significant portion of feedback is constructive, though subjective grading remains a concern. Positive comments underscore the value of collaboration, with some students appreciating the group assessments as an engaging practice despite criticisms regarding workload and group dynamics. Project evaluations often include extensive comments, with the potential for improvement through model agreements. Engagement can grow when students are assured that all evaluations will be considered, leading to more in-depth discussions. The quality of feedback is monitored, and students have the chance to respond to critiques. However, challenges include sham feedback and occasional unprofessional comments, making it difficult to measure feedback diversity. Additionally, opportunities for meta-feedback are lacking, but better training in self-evaluation could enhance feedback quality. The importance of shared content is discussed alongside minor theory objectives, underscoring a collaborative, critically thinking, and diverse learning lab climate, which ultimately enriches both project and assessment quality [17, 18].

### **Feedback Mechanisms in Diverse Classrooms**

Promoting learning is the main purpose of created assessments and the feedback that ensues. However, to be conducive to supporting growth and deepened understanding, that feedback needs to be constructive, and it needs to be timely. However, providing timely constructive feedback is easier said than done, especially in the diverse classrooms of the twenty-first century. Meeting the preferences and needs of students through feedback that is actionable and adaptable and that is versatile and capable of containing elements that cater to a wide choice of learning modality and communication style is substantial. The feedback format, inclusive of verbal, written, and digital feedback formats as well as more interactive or self-generated or student-facilitated formats, must be appropriate if a feedback-rich culture is to thrive and if positive dialogue, nested within close-knit circles or first-line dyadic encounters, may be fostered between educators and students. Self-assessment is a widely utilized educational practice. In the context of assessment for learning, one of the 'assessment capable strategies' identified is that students understand, can articulate, and use assessment criteria and standards to self-assess and peer-assess and develop lifelong skills. In fact, from early childhood to tertiary education, in a wide range of educational settings across the disciplines, students are regularly called upon to assess their learning, and examine how this feedback is utilized and elaborated upon in case of diverse learners, across physical or intellectual abilities, linguistic backgrounds, learning modalities or socio-economic environments. In that respect, the specific challenges faced when giving feedback to diverse learners will be examined, and tips to overcome them will be provided [19, 20].

### **The Role of Educators in Assessment**

Assessment is recognized as a critical aspect of K-12 education in the US, crucial for both student learning and public accountability. However, students of color, those from low-income families, students with disabilities, and English language learners face significant challenges due to assessment practices that may not reliably reflect their true academic potential. Educators are key to designing and interpreting various assessments to address these disparities. Their role includes a variety of activities related to assessment and consideration of the constraints and resources within different classroom settings. With ongoing discussions about assessment reform, there is an urgent need for equitable practices in schools. Legislation like the No Child Left Behind Act of 2001 and the Every Student Succeeds Act of 2015 emphasizes using quantifiable data, heightening the importance of teacher knowledge and skills in assessment construction. Despite the demand for effective professional development for educators, there is insufficient focus on how such training can equitably meet the needs of diverse student populations. Local assessment practices are heavily influenced by teachers' professional expertise, making professional development vital for improving assessment construction and application. Differences in co-teaching dynamics affect how educators engage with assessment, but both co-teachers and general education teachers encounter similar constraints and resources. Ultimately, findings suggest potential actions for policymakers and school leaders to enhance effective assessment practices across the board. [21, 22].

### **Engaging Families in The Assessment Process**

Effective family involvement is crucial for the learning and success of pre-K -12 students. Research indicates that students thrive academically when a parent or guardian participates in their education. Family support plays a vital role in enhancing student motivation and achievement. When engaged, children typically achieve higher grades, perform better on tests, pass classes, attend school regularly, develop stronger social skills, and exhibit improved behavior. Moreover, family engagement fortifies teacher-student relationships and boosts teacher morale while aiding parents in becoming more involved in their children's education and fostering a welcoming school environment. Family involvement can take many forms, including ongoing communication with teachers about student progress, two-way dialogues regarding educational experiences, and collaboration on activities that enhance learning both in and outside of school. Effective communication methods might involve sharing classroom updates, discussing student progress via phone or text, scheduling individual meetings, and providing resources for parents on how to support their children. Engaging families necessitates creating opportunities for meaningful, culturally responsive dialogues about learning. Educators must recognize that standard communication may not suit all families and should seek inclusive methods that respect diverse backgrounds and cultural differences. This involves providing oral communication in parents' native languages and understanding their attitudes toward learning to ensure all parents feel valued and included. However, fostering these partnerships can be complicated by barriers such as socioeconomic challenges, family situations, scheduling conflicts, and a lack of familiarity with the U.S. education system. To address these issues, school coordinators and community partners can develop strategies like interpreter services, flexible

scheduling, family workshops, and small group conferences. Particularly effective are parent-teacher conferences intended for meaningful two-way communication. Schools may also organize workshops led by teachers, focusing on students' strengths and areas for growth, thereby nurturing a growth mindset in families and educators alike. These interactive workshops could empower families to offer supplemental learning tailored to their children's specific needs and interests [23, 24].

### **Assessment Data and Decision-Making**

The heart of data-based decision-making is instruction, focusing on understanding learning processes and addressing discrepancies between known information and students' grasp of concepts. Data are value-neutral, gaining meaning through interpretation into information and knowledge. This information reveals how data collection and analysis enhance understanding of student performance. Comparing the performance of girls and boys within classrooms is crucial, as prior comparisons were mainly nominal across classes or schools. Such analysis reveals issues in grading, discipline, and instructional materials. Disaggregating data raises questions about responsibility, transparency, and the potential lack of meaningful changes in practice. Communication with stakeholders, including parents and administration, often lacks adequate resources, leading to serious consequences. Extensive training in data usage for staff can significantly impact student achievement, teaching them effective presentation methods that are clear and practical. Having practices that encourage staff discussions about data is essential to improve educational practices. The complex nature of using and communicating data is as vital as gathering and analyzing it. Overall, this work enhances learning outcomes for previously disadvantaged groups by ensuring the system is vigilant and informed. Effective data collection and interpretation are necessary for understanding student learning and guiding interventions. Thus, practitioners gradually interpret data to inform their practices, leading to transformative changes in teaching policies [25, 26].

### **Ethical Considerations in Assessment**

Assessment ethics is a critical consideration when preparing pre-service and in-service teachers to create assessments and analyze student performance, particularly within the context of interpretation related to equitable education. The following piece explores the task of assessment in this context and highlights a detailed analysis of assessment comprehension within an introductory methods course, considering preservice teacher discussions about assessment equity through the lens of an independent stakeholder. Broadly, assessment is used to make decisions about learning, and that decisions should be equitable, particularly when affecting marginalized or oppressed populations of students. Some level of anger or disbelief was anticipated but not to the extent vividly described in the data regression. Ricardo, in particular, appeared to struggle deeply with the lesson inefficacy, while Doris entertained rumors. There were common threads in confessional redemption, scant clues, and deep shame regarding conferring. Many preservice teachers found themselves answering incorrectly based on misinterpreted clues that they had not documented. Matthew claimed to have seen them for a different reason, observing children in the gen-ed class environment. Connor felt he had witnessed such services in consultation monitoring and later gradation convergence. There were six variations of this confusion reported. Several preservice teachers seemed to struggle with lice as a rumor, nearly all expressing confusion or ignorance of district policy and the tricky, non-definitive wording of the academic test. There was a multitude of wrong answers documented for this question, nine of which exhibited the common theme of turning to the health tech upon direct suspicion [27, 28].

### **Future Trends in Assessment**

This paper introduces emerging trends in assessment, providing an outlook on the possible impact of these on assessment in diverse classrooms. Recent contributions to innovative assessment practices are considered. The essential need for developing assessment that is calibrated with contemporary educational priorities and the needs of society is underlined, with a focus on the relevance for learners in diverse classrooms. The increased need for assessment practices that ensure contemporary relevance is acknowledged. Education and society are thought to be at a crossroads, and consequently, the array of competencies, skills, and knowledge learners are expected to develop in preparation for adult life are changing. In response to this, international initiatives are underway to reform educational practices internationally. In the future world also the capacity to evaluate knowledge and skills in innovative ways will also gain critical importance. Nowadays, information on student performance is accumulated in ever-greater amounts and from a variety of sources. The advent of digitalization will further increase this trend. Already, the use of massive datasets in research-based entities raises the prospect of new insights and potentially disruptive breakthroughs. With the introduction of digital assessment tools and innovative methods for the evaluation of learning, the capacity for personalized, adaptive, and self-improvable assessment practices will be forthcoming. As digitalization permeates into assessment, access

to innovative assessment is likely to become more diversified. It is emphasized that it is essential that innovative assessment practices resulting from the digital revolution will be aligned with the requirements of a more global world and life-ready school graduates at large. Consequently, it is a call for the assessment community to lead educational assessment practices into this new era with a view on enhancing the benefits to all learners and improving education in general [29, 30].

### CONCLUSION

Managing assessment challenges in diverse classrooms requires a shift from traditional, one-size-fits-all evaluation methods to more inclusive, equitable, and student-centered approaches. Effective assessment practices should accommodate cultural diversity, linguistic differences, and varied learning styles. Formative and performance-based assessments provide opportunities for deeper learning, while culturally responsive assessment practices ensure fair evaluation for all students. Standardized tests, though widely used, often disadvantage marginalized students, necessitating reforms that prioritize inclusivity. Collaborative assessment approaches and timely feedback mechanisms enhance student engagement and learning outcomes. Ultimately, educators play a crucial role in shaping assessment policies and practices, ensuring that all students receive fair and meaningful evaluations. Addressing these challenges requires continuous dialogue, professional development, and policy reforms that align with the principles of inclusive education.

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